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Vertical Programs: Impact on Quality of Services

**Integration of Maternal and Newborn Health Care:
In Pursuit of Quality**

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Vertical vs Integrated

- Policy divide! We have ENAP and a Maternal health strategy
- Service divide! FP and an MCH Division
- Training divide! Single intervention focused training; successive trainings
- Logistics divide! Only contraceptive commodities
- HMIS divide!

Where Does that Lead Us?

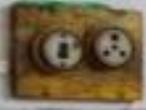
- Lack of focus on health system
- Capacity building becomes impractical
- Confused frontline worker
- Widened inequity for certain services-
SBA

Some Services Look Like...



INJECTION SAFETY CORNER
सुरक्षित इंजेक्शन कोना





“ विसंक्रमण कोना ”

- कृष्ण लाल पेंकेट को लाल बाल्टी में डालें।
- काले पेंकेट को काली बाल्टी में डालें।
- हरे कट्टर का शार्प नीली बाल्टी में डालें।
- सिंक्रमिन करने वाले कर्मचारी का काम - दुर्ग हाडी



Health Systems Strengthening

Challenge	Way Forward
<p>Inadequate and poor maintenance of infrastructure</p> <p><i>(Significant infrastructure improvements are needed at health facilities to bring them to “Model Maternity” status)</i></p>	<p><u>MCHIP is supporting the MoH:</u></p> <ul style="list-style-type: none">• Re-engineering of space and doing small scale infrastructure improvements in selected Model Maternities.• Undertaking advocacy efforts with USAID for additional funds.
<p>Minimal participation of communities in demand for services</p>	<ul style="list-style-type: none">• MCHIP has added a community component to selected Model Maternities, to improve community-facility linkages, demand for services, and community participation in the health care evaluation.

Shibpasha Union Health and Family Welfare Centre



Daulatpur – Improved client flow



Seating area expanded outside the clinic for managing client flow



No toilet for urine test during ANC



Health Systems Strengthening

Challenge	Way Forward
<p data-bbox="63 425 490 605">Weak Health Information System and M&E</p>	<ul data-bbox="542 396 1837 644" style="list-style-type: none"><li data-bbox="542 396 1837 644">• Providing technical support to revise MCH registers, as well as providing on-site TA at Facility-District-Provincial levels to improve data collection, analysis and reporting quality.
<p data-bbox="63 911 490 1182">Poor logistics management system <i>(with shortage and stock out of several commodities and consumables)</i></p>	<ul data-bbox="542 796 1856 1300" style="list-style-type: none"><li data-bbox="542 796 1856 972">• Technical assistance on SRH commodities forecasting and distribution <i>(such as Syphilis tests, Oxytocin, Magnesium Sulfate, Family Planning Methods)</i>.<li data-bbox="542 1019 1804 1129">• Providing a kit of material, equipment and consumables for Model Maternities.<li data-bbox="542 1182 1818 1300">• Technical support and advocacy with USAID to define a list and purchase essential materials and equipments...

Health Systems Strengthening

Challenge	Way Forward
Inconsistent Use of Data to Improve Quality	<p data-bbox="450 375 1122 425"><u>MCHIP is assisting the MOH:</u></p> <ul data-bbox="450 482 1837 1172" style="list-style-type: none"><li data-bbox="450 482 1649 532">• Providing close TA to National Q&H Committee;<li data-bbox="450 589 1779 718">• Establishing district and provincial Q&H committees to review data and to monitor improvement plans;<li data-bbox="450 775 1837 989">• Give technical and financial assistance to establish facility-community co-management committees to motivate improvement;<li data-bbox="450 1046 1779 1172">• Improve the Central MoH M&E Unit and to establish a National Quality Standards Database.

Human Resources Reinforcement

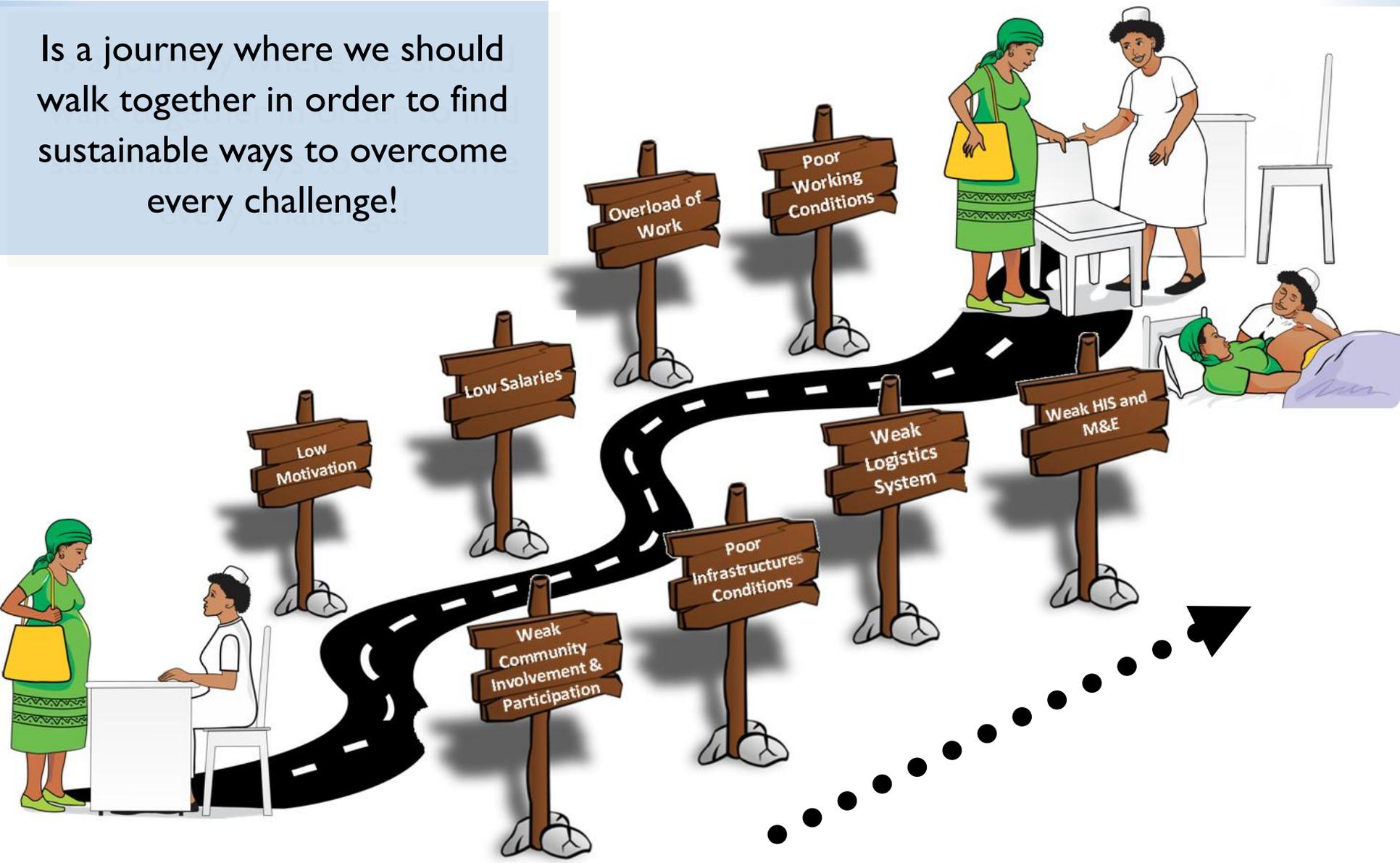
Challenge	Way Forward
Shortage and retention of trained staff at health facilities	<ul style="list-style-type: none">• Ensuring that all staff in a Maternity is trained on- job through the Modular In-Service Training Packages.• Piloting a mMentoring approach to improve/retain knowledge and change personnel attitudes.
Low Motivation	<ul style="list-style-type: none">• Pilot a Performance Based Incentives Scheme for Model Maternities Facilities.• Improve work conditions: reengineering and improving physical spaces and providing materials for health personnel benefit (ex. electric tea kettle).• Institutionalizing a grade recognition system based on the Quality Standards and Selected Indicators Achievement – for HF and Professionals...

Shibpasha Staff Quarters – for 24/7 service



Improving Quality & Integrated Care

Is a journey where we should walk together in order to find sustainable ways to overcome every challenge!



For more information, please visit
www.mcsprogram.org

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