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Vertical Programs: Impact on Quality of Services

**Integration of Maternal and Newborn Health Care:
In Pursuit of Quality**

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Vertical vs Integrated

- Policy divide! We have ENAP and a Maternal health strategy
- Service divide! FP and an MCH Division
- Training divide! Single intervention focused training; successive trainings
- Logistics divide! Only contraceptive commodities
- HMIS divide!

Where Does that Lead Us?

- Lack of focus on health system
- Capacity building becomes impractical
- Confused frontline worker
- Widened inequity for certain services-SBA

Some Services Look Like...



INJECTION SAFETY CORNER
सुरक्षित इंजेक्शन कोना





“ विसंक्रमण कोना ”

- कृष्ण लाल पेंकेट को लाल बाल्टी में डालें।
- काले पेंकेट को काली बाल्टी में डालें।
- हब कटर का शार्प नीली बाल्टी में डालें।
- विभिन्न काले काले कर्मचारी का काम - दुर्गा हाड़ी



Health Systems Strengthening

| Challenge | Way Forward |
|--|---|
| <p>Inadequate and poor maintenance of infrastructure</p> <p><i>(Significant infrastructure improvements are needed at health facilities to bring them to “Model Maternity” status)</i></p> | <p><u>MCHIP is supporting the MoH:</u></p> <ul style="list-style-type: none">• Re-engineering of space and doing small scale infrastructure improvements in selected Model Maternities.• Undertaking advocacy efforts with USAID for additional funds. |
| <p>Minimal participation of communities in demand for services</p> | <ul style="list-style-type: none">• MCHIP has added a community component to selected Model Maternities, to improve community-facility linkages, demand for services, and community participation in the health care evaluation. |

Shibpasha Union Health and Family Welfare Centre



Daulatpur – Improved client flow



Seating area expanded outside the clinic for managing client flow



No toilet for urine test during ANC



Health Systems Strengthening

| Challenge | Way Forward |
|--|---|
| Weak Health Information System and M&E | <ul style="list-style-type: none">• Providing technical support to revise MCH registers, as well as providing on-site TA at Facility-District-Provincial levels to improve data collection, analysis and reporting quality. |
| Poor logistics management system (with shortage and stock out of several commodities and consumables) | <ul style="list-style-type: none">• Technical assistance on SRH commodities forecasting and distribution (<i>such as Syphilis tests, Oxytocin, Magnesium Sulfate, Family Planning Methods</i>).• Providing a kit of material, equipment and consumables for Model Maternities.• Technical support and advocacy with USAID to define a list and purchase essential materials and equipments... |

Health Systems Strengthening

| Challenge | Way Forward |
|---|---|
| Inconsistent Use of Data to Improve Quality | <p><u>MCHIP is assisting the MOH:</u></p> <ul style="list-style-type: none">• Providing close TA to National Q&H Committee;• Establishing district and provincial Q&H committees to review data and to monitor improvement plans;• Give technical and financial assistance to establish facility-community co-management committees to motivate improvement;• Improve the Central MoH M&E Unit and to establish a National Quality Standards Database. |

Human Resources Reinforcement

| Challenge | Way Forward |
|--|---|
| Shortage and retention of trained staff at health facilities | <ul style="list-style-type: none">• Ensuring that all staff in a Maternity is trained on- job through the Modular In-Service Training Packages.• Piloting a mMentoring approach to improve/retain knowledge and change personnel attitudes. |
| Low Motivation | <ul style="list-style-type: none">• Pilot a Performance Based Incentives Scheme for Model Maternities Facilities.• Improve work conditions: reengineering and improving physical spaces and providing materials for health personnel benefit (ex. electric tea kettle).• Institutionalizing a grade recognition system based on the Quality Standards and Selected Indicators Achievement – for HF and Professionals... |

Shibpasha Staff Quarters – for 24/7 service



Improving Quality & Integrated Care

Is a journey where we should walk together in order to find sustainable ways to overcome every challenge!



For more information, please visit
www.mcsprogram.org

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