



World Health Organization

The standards place children and adolescents at the centre of care by improving both the provision and patients' experience of health care. They are a critical component for strengthening health systems. They uphold children's right to health; the principle of the best interests of the child is the primary consideration throughout the health care services provided. Children and adolescents must receive the highest possible standard of care during health service delivery.

The standards are based on the eight domains of the framework for improving the quality of paediatric care and address the most common conditions that affect the quality of care of children and adolescents in health facilities.

# STANDARDS FOR PAEDIATRIC CARE

## Theme: Health system resources



### Standard

**8** The health facility has an appropriate, child-friendly physical environment, with adequate water, sanitation, waste management, energy supply, medicines, medical supplies and equipment for routine care and management of common childhood illnesses.



### Standard

**7** For every child, competent, motivated, empathic staff are consistently available to provide routine care and management of common childhood illnesses.

## Theme: Provision of care



### Standard

**1** Every child receives evidence-based care and management of illness according to WHO guidelines.



### Standard

**2** The health information system ensures the collection, analysis and use of data to ensure early, appropriate action to improve the care of every child.



### Standard

**3** Every child with condition(s) that cannot be managed effectively with the available resources receives appropriate, timely referral, with seamless continuity of care.



### Standard

**4** Communication with children and their families is effective, with meaningful participation, and responds to their needs and preferences.



### Standard

**5** Every child's rights are respected, protected and fulfilled at all times during care, without discrimination.



### Standard

**6** All children and their families are provided with educational, emotional and psychosocial support that is sensitive to their needs and strengthens their capability.